

SUPPLEMENTS & HABA ASSOCIATE

Rainbow Foods is seeking a highly motivated Part Time Supplements & HABA Associate to join their team at our Greenbank location.

If you like to give impeccable customer service, have previously worked with and trained in supplements, possess excellent communication skills, thrive on being a positive role model for others, and have a stellar work ethic and standards of floor cleanliness, we would love to review your resume and cover letter.

In addition to a respectful and cooperative working environment, we offer a competitive compensation package, including a comprehensive health and dental benefits plan, a generous employee discount, and regular access to industry-related training.

The following skills and responsibilities are also needed for this position:

- Providing excellent customer service to help retain and grow the clientele base.
- Maintaining good customer relations at all times.
- Communicating with supps/bodycare supervisor about any issues that affect the store or your role at Rainbow.
- Responsible for the cleanliness of both the retail and storage areas.
- Keeping product stocked and rotated on retail floor.
- Keeping current on new products and new information on existing products.
- Support for front line during lunch, breaks, high traffic times, and at close. This may involve bagging, cart and basket collection or duty on the customer service desk.

Customer Service

- Thrive on helping customers and ensuring the overall smooth operation of the department and its successful growth. Customer service is of the highest priority in your daily activities.
- Handling customer special orders. Keeping the paperwork current and accurate. Taking deposits as required, calling customers when product has arrived and ensuring that products in the 'pick-up' boxes are not held over the two-week period.
- To stay current with product information and trainings in order to provide the best quality customer service and support.

Area Maintenance

- Daily maintenance of the supplements and bodycare retail and storage areas.
- Ensure all products on shelves and displays are regularly dusted, faced and restocked.
- Ensure that all related areas in the store are clean, organized, and easy to select product from displays and are visually appealing to customers in conjunction with the supervisors input.

Marketing

- Ensure that all necessary signage is displayed prominently and is visually appealing and removed as required in a timely manner.
- Being proactive in supporting the promotion of flyers, special events, demos and feature displays.

Product Handling

- Under the direction of the supps/bodycare supervisor, the unpacking and stocking of product as per procedures.
- In a timely manner, reporting errors, discrepancies and damages, handling credit requests and returns as authorised by supps/bodycare supervisor.
- Timely placing of orders under your assignment, and good communication with supps/bodycare supervisor to ensure good stock management.

Other important attributes:

- Physical strength (ability to lift up to 50 lbs)
- Attention to detail
- Passion for organic food and healthy lifestyle an asset
- Food handling training an asset
- Ordering and receiving experience an asset
- Enjoy working at a fast pace

Essential Job Tasks:

- Must be able to stand and walk for extended periods of time.
- Must be able to bend and stoop to grasp objects and climb ladders.
- Must be able to bend and twist neck and waist, reach above and below shoulders and squat.
- Must be able to bend and lift loads. Push and pull carts.
- Repetitive use of hands for grasping, pushing, pulling, and fine manipulation needed.
- Environmental exposure to extreme temperatures (coolers, ovens, freezer, outdoors, etc.)

Rainbow Foods is an equal opportunity employer. Accommodation is available for applicants selected for an interview.

Rainbow Foods is a values-led company with a deep commitment to serving our community. Members of our team are expected to adhere to and champion our corporate philosophy at all times. For more on our company's vision, please refer to our website at www.rainbowfoods.ca.

Please submit resume with cover letter to hr@rainbowfoods.ca